

April 2023

Re: Northern California Long Term Care Skilled Nursing Facility - Billing Instructions

Dear Provider,

This instructional document has been prepared to inform the Long Term Care (LTC) coding and claims operations of Skilled Nursing Facilities (SNFs) providing services to Medi-Cal members of Kaiser Permanente's (KP's) Northern California (NCal) Region. To facilitate accurate and timely payment for LTC SNF services provided to KP NCal members, billers should take care to do the following:

Verify the member is a KP NCal member

The member's region is identified on their Health ID Card. For sample Health ID Cards, please see Section 1 of the Northern California HMO Provider Manual available on the "Provider Information" page of the NCal Community Provider Portal (CPP) at: kp.org/providers/ncal

Providers are invited and encouraged to request access to KP's Online Affiliate tool. Membership information, eligibility and benefit verification, claims payment status, claims inquiries, payment dispute submission and other functions are available on a self-serve basis, 24/7. Please see the NCal CPP for more information on obtaining access to the tool.

Contractors must submit claims with sufficient charges

Claims will be adjudicated to pay the lesser of allowed billed charges or the LTC payment rate provided in the applicable Health Care Services Agreement for Skilled Nursing Facility Services. Contractors must submit claims with sufficient charges to realize the full value of their contract.

Route your claims correctly

KP encourages providers to submit electronic claims (837I/P transaction). Electronic claim transactions eliminate the need for paper claims. Electronic Data Interchange (EDI) is an electronic exchange of information in a standardized format that adheres to all Health Insurance Portability and Accountability Act (HIPAA) requirements. KP requires all EDI claims be HIPAA compliant.

Providers must submit their EDI claim via a clearinghouse. Clearinghouses frequently supply the required PC software to enable direct data entry in the provider's billing office. Providers may use their existing clearinghouse if their clearinghouse is able to forward the EDI claim to one of KP's direct clearinghouses.

Each clearinghouse assigns a unique identifier for Kaiser Foundation Health Plan. Payer IDs for KP's direct clearinghouses are listed below:

| Clearinghouse | NCAL Payer IDs |
|---------------|----------------|
| Emdeon | 94135 |
| Office Ally | 94135 |
| Relay Health | RH009 |
| SSI | NKAISERCA |

For information or questions regarding EDI with KP, send an email to: EDISupport@kp.org

Paper claims for LTC SNF services provided to KP NCal Medi-Cal members should be sent to:

**Kaiser Foundation Health Plan, Inc.
National Claims Administration
P.O. Box 12923
Oakland, CA 94604-2923
Phone: 1-800-390-3510**

Utilize **only** the Bill Type and Revenue Code schema identified in this document when billing for LTC SNF services provided to KP NCal Medi-Cal members.

Note this LTC coding schema is different than that of KP’s Southern California (SCal) Region and may be different than that of other payors. This LTC coding schema is also different than that accepted by KP NCal for SNF claims of short term skilled nursing facility services provided to KP NCal members.

Please refer to the **KP Northern California SNF LTC FAQ** for directions on reporting Share of Cost and DHCS Accommodation Codes on claims. The FAQ document and other LTC program related information is available on the “Important Updates” page of the NCal Community Provider Portal at: kp.org/providers/ncal

Regular Long Term Care SNF Services:

| Bill Type | Revenue Code | Accommodation Codes (Non-standard billing codes used by DHCS) | Type(s) of Service |
|-----------|--------------|--|--|
| 021x | 0120 | 01 Regular Services | Long Term SNF Services / Adult |
| 021x | 0185 | 02 Leave Days, Non DD 03 Leave Days, DD | Long Term SNF Services / Adult Bed Hold or Leave of Absence |
| 021x | 0149 | 11 Regular Services | NF-B Special Treatment Program Mentally Disordered |
| 021x | 0159 | 12 Leave Days | NF-B Special Treatment Program Mentally Disordered |

Subacute Long Term Care SNF Services:

| Bill Type | Revenue Code | Accommodation Codes (Non-standard billing codes used by DHCS) | Type(s) of Service |
|------------------|---------------------|--|---|
| 021x | 0190 | 76 Regular Services | Subacute / Adult - Non-Ventilator Dependent |
| 021x | 0180 | 78 Bed Hold 82 Leave of Absence | Subacute / Adult – Bed Hold or Leave of Absence, Non-Ventilator Dependent |
| 021x | 0191 | 75 Regular Services | Subacute / Adult - Ventilator Dependent |
| 021x | 0182 | 77 Bed Hold 81 Leave of Absence | Subacute / Adult – Bed Hold or Leave of Absence, Ventilator Dependent |
| 021x | 0190 | 92 Regular Services | Subacute / Pediatric - Non-Ventilator Dependent |
| 021x | 0180 | 94 Bed Hold 96 Leave of Absence | Subacute / Pediatric – Bed Hold or Leave of Absence, Non-Ventilator Dependent |
| 021x | 0191 | 91 Regular Services | Subacute / Pediatric – Ventilator Dependent |
| 021x | 0182 | 93 Bed Hold 95 Leave of Absence | Subacute / Pediatric – Bed Hold or Leave of Absence, Ventilator Dependent |

KP SCal members and LTC SNF services

For your reference, additional information concerning LTC SNF services provided to KP SCal Managed Medi-Cal members may be found on the SCal Community Provider Portal at: kp.org/providers/scal

Thank you for the care you provide to Kaiser Foundation Health Plan members.

Sincerely,

Kaiser Permanente
Medical Services Contracting
Northern California Region