

Northern California



ONLINE AFFILIATE PROVIDER ENROLLMENT PACKAGE



Kaiser Permanente (KP) Online Affiliate Provider Enrollment Instructions

Dear Provider,

Thank you for expressing interest in KP Online Affiliate. This web-based program allows external providers read-only access to KP HealthConnect, Kaiser Permanente's electronic medical record system.

There are three steps to Activate OLA.

1. Sign and return the attached KP Online Affiliate Provider Entity Agreement

A signed Provider Entity Agreement pertaining to the use of the websites and content is required to participate. Only one (1) Provider Entity Agreement per participating provider entity (group or facility) is necessary. Please arrange for a senior executive to sign the last page of this document and have it returned online using the <u>Online</u> <u>Affiliate Support Webform</u>.

2. Designate an Administrator (Point of Contact) for KP Online Affiliate

The Administrator may periodically receive communications from Kaiser Permanente and will also be responsible for notifying Kaiser Permanente via our <u>Online Affiliate Web Support Webform</u> if any registered staff members leave your entity.

Group Administrator Contact Information

Phone: Email Address: _____

• Address:

(Street Address)

(City, State, Zip)

3. Individual User Enrollment

As soon as your Provider Entity Agreement and Group Administrator information are received and processed, Kaiser Permanente will send email instructions regarding how users will enroll using an automated online enrollment process. Each staff member will be responsible for their own enrollment. The process generally takes three to four weeks to complete.

Kaiser Permanente will determine the type of access granted based upon our approval guidelines.

KAISER PERMANENTE ONLINE AFFILIATE WEB SITES LICENSE – PROVIDER ENTITY AGREEMENT

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All Member medical information shall be treated in a confidential manner, and in compliance with applicable state and federal law. Licensee and each Authorized Representative understands and agrees that this License Agreement and certain data which may be exchanged hereunder is subject to the Health Insurance Portability and Accountability Act of 1996, Public Law 104-91, and the Health Information Technology and Economic and Clinical Health Act, Title XIII of Division A and Title IV of Division B of the American Recovery and Reinvestment Act of 2009, Public Law 111-5, as each is codified in the United States Code, and regulations promulgated thereunder as and when any of them may be amended from time to time (collectively "HIPAA"). Irrespective of whether Licensee is employed by a "covered entity" as defined by HIPAA, Licensee and its Authorized Representative agree to comply with all provisions of HIPAA with respect to individually identifiable health information, including but not limited to the HIPAA standards for privacy, code set, data transmission and security related to the physical storage, maintenance, transmission of and disclosures of protected health information as that term is defined under HIPAA and the Privacy Rule issuedby the U.S. Department of Health and Human Services (codified at 45 C.F.R. Subparts 160 and 164) ("PHI"). Licensee and each Authorized Representative represents that it will useand disclose PHI only as permitted by HIPAA and the Privacy Rule (including the minimum necessary rules), subject to any additional limitations on the use and disclosure of that information as imposed by this License Agreement. If Licensee or an Authorized Representative sends PHI through electronic means, such electronic data transmission shall comply with the HIPAA regulations entitled, "Security Standards for the Protection of Electronic Protected Health Information" codified at 45 CFR parts 160 and 164, Subpart C. Licensee acknowledges that it may be required to maintain and distribute its Notice of Privacy Practices to, and obtain acknowledgments from Members receiving services from Licensee consistent with its practices for other patients. Licensee shall maintain a Notice of Privacy

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Licensee shall indemnify, hold harmless, and if requested, defend KFH, The Permanente Medical Group, Inc., the other entities participating in the Kaiser Permanente medical care program, and their subsidiaries, affiliates and respective officers, directors, employees and agents harmless from and against all liabilities, claims, actions, losses, damages, judgments, orders (judicial or administrative), settlements and other costs and expenses, including reasonable attorneys' fees and costs, or fines or penalties arising from or relating to Licensee's non-compliance with this License Agreement, terms and conditions applicable to the Web Sites, or any law or regulation in its use of or access to the Licensed Materials, including (without limitation) the unauthorized access to or use or disclosure of PHI by any employee or contractor of Licensee or other individual obtaining access to the Licensed Materials by or through Licensee's internet or telecommunication accounts, passwords, computers or facilities.

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LICENSEE

Signature AND Title (CEO, CFO, VP, Owner, Sole Proprietor, Director, other Senior Executive)

Printed Name and Date

Provider's Legal Entity Name(s) and DBA(s) (if applicable)

Provider's Tax ID(s)

KAISER PERMANENTE NOTICE ADDRESS:

Kaiser Permanente Recipient and Address for Notices under the License Agreement (except notice of security breach):

Contact Online Affiliate Support

Notice information in the event of a security breach: 1-888-774-9100.