

SKILLED NURSING FACILITY (SNF) WORKFORCE AND QUALITY INCENTIVE PROGRAM (WQIP) FREQUENTLY ASKED QUESTIONS

1. How can I ensure that our Skilled Nursing Facility is on the Department of HealthCare Services (DHCS) Qualifying List?

- a. Please visit [DHCS for SNF WQIP](#) requirements or access the current [DHCS qualifying list](#)

2. Have SNF WQIP payments been processed by Kaiser Permanente (KP)?

- a. KP has processed SNF WQIP payments to eligible SNF providers for the 2023 program year. We will process payments for future program years as we receive the necessary information from DHCS.

3. How can I submit a request to KP for SNF WQIP payment details?

- a. Please submit a request via email SNF-WQIP-Payment-Inquiries@kp.org and include the nature of your request, SNF Entity name and National Provider Identification (NPI) number

4. What is the SNF WQIP payment criteria?

- a. Providers must meet the following eligibility and payment criteria to receive payment:
1. Clean claim(s) paid must exist for SNF Services from SNF
 2. The SNF must be a contracted KP network provider.
 3. Member is enrolled in Medi-Cal Line of Business as primary payor during dates of service.
 4. The Member was actively enrolled in KP during the time of service.
 5. There are no A or AA Citations for the SNF
 6. Facilities such as freestanding pediatric subacute care facilities, intermediate care facilities for the developmentally disabled homes, distinct part facilities, and SNFs with 100% designated special treatment program beds are not eligible.

5. How do I submit an inquiry for a possible payment discrepancy?

- a. Please submit an inquiry to SNF-WQIP-Payment-Inquiries@kp.org and include the nature of your request, SNF Entity name and National Provider Identification (NPI) number

6. Does KP have SNF WQIP data posted for providers to reference?

- a. KP will send data files to SNF WQIP eligible network providers. Enhancements to post data is currently in review.

7. How can providers stay up to date with SNF WQIP at Kaiser Permanente?

- a. KP plans to hold ongoing webinars for network SNF Providers in accordance with APL 25-002. Webinars will provide program updates and allow for live Q&A sessions. Information on future webinars are forthcoming and will be shared on the KP Medi-Cal Provider Portal:

KP North Region: [Northern California KP Providers](#)

KP South Region: [Southern California KP Providers](#)

8. Does Kaiser have WQIP data posted for providers to reference?
 - a. KP sends data files to SNF WQIP Eligible Network Providers. Community Provider Portal will have KP FAQs on this process and webinar materials.
9. How are the data for Claims Based Clinical Metrics accurately collected/reported for Kaiser recipients?
 - a. Kaiser is leveraging DHCS Aggregated Quality metrics for calculations. The data collection and submission process for the Medi-Cal Managed Care Accountability Set (MCAS) LTC measures is not unique to KP, which allows for DHCS to aggregate a facility's performance across MCPs. KP submits audited claims-based performance rates by facility to DHCS each year. More details in DHCS MCAS website, SNF WQIP Technical Guide, and APL 24-004 on the technical aspects of MCAS for reference.