

2024 DHCS All Plan Letter Summaries

The Department of Health Care Services (DHCS) posts All Plan Letters (APLs) informing Medi-Cal Managed Care Plans (MCPs) of new guidelines and standards required by the state of California for Medi-Cal Services. Below is a summary of the 2023 APLs released by DHCS. To review previous years and full APL content, please visit the DHCS website linked below:

[Click here to view all APLs on the DHCS website](#)

APL #	Title of Letter	APL Summary
APL 24-001	Street Medicine Provider: Definitions and Participation in Managed Care (Supersedes APL 22-023)	This APL is intended to provide guidance to Medi-Cal managed care plans (MCPs) on opportunities to utilize street medicine providers to address clinical and non-clinical needs of their Medi-Cal members experiencing unsheltered homelessness
APL 24-002	Medi-Cal Managed Care Plan Responsibilities for Indian Health Care Providers and American Indian Members	This APL is intended to summarize and clarify federal and state protections and alternative health coverage options for American Indian Members enrolled in Medi-Cal managed care plans (MCPs)
APL 24-003	Abortion Services (Supersedes APL 22-022)	This APL is intended to provide Medi-Cal managed care plans (MCPs) with information regarding their responsibility to provide members with timely access to abortion services
APL 24-004	Quality Improvement and Health Equity Transformation Requirements (Supersedes APL 19-017)	This APL is intended to provide Medi-Cal managed care plans (MCPs) requirements for quality and health equity improvement
APL 24-005	California Housing and Homelessness Incentive (Supersedes APL 22-007)	This APL is intended to provide Medi-Cal managed care plans (MCPs) guidance on the incentive payments linked to the Housing and Homelessness Incentive Program (HHIP) implemented by the California Department of Health Care Services (DHCS) in accordance with the Medi-Cal Home and Community Based (HCBS) Spending Plan
APL 24-006	Community Health Worker Services Benefit (Supersedes APL 22-016)	This APL is intended to provide Medi-Cal managed care plans (MCPs) with guidance regarding the qualifications for becoming a Community Health Worker (CHW), the definitions of eligible populations for CHW services, and descriptions of applicable conditions for the CHW benefit
APL 24-007	Targeted Provider Rate Increases	This APL is intended to provide Medi-Cal managed care plans (MCPs) with guidance on Network Provider payment requirements applicable to Medi-Cal Targeted Rate Increases (TRI)

2024 DHCS All Plan Letter Summaries

APL 24-008	Immunization Requirements (Supersedes APLs 18-004 and 16-009)	This APL is intended to clarify requirements related to the provision of immunization services
APL 24-009	Skilled Nursing Facilities – Long Term Care Benefit Standardization and Transition of Members to Managed Care (Supersedes APL 23-004)	This APL is intended to provide requirements to all Medi-Cal managed care plans (MCPs) on the Skilled Nursing Facility (SNF) Long Term Care (LTC) benefit standardization provisions of the California Advancing and Innovating Medi-Cal (CalAIM) initiative, including the mandatory transition of Medi-Cal members to managed care
APL 24-010	Subacute Care Facilities – Long Term Care Benefit Standardization and Transition of Members to Managed Care (Supersedes APL 23-027)	This APL is intended to provide requirements to all Medi-Cal managed care plans (MCPs) on the Subacute Care Facility Long Term Care (LTC) benefit standardization provisions of the California Advancing and Innovating Medi-Cal (CalAIM) initiative, including the mandatory transition of Medi-Cal members to managed care
APL 24-011	Intermediate Care Facilities for Individuals with Developmental Disabilities – Long Term Care Benefit Standardization and Transition of Members to Managed Care (Supersedes APL 23-023)	This APL is intended to provide requirements to all Medi-Cal managed care plans (MCPs) for the Long-Term Care (LTC) Intermediate Care Facility/Home for Individuals with Developmental Disabilities services provisions of the California Advancing and Innovating Medi-Cal (CalAIM) benefit standardization initiative
APL 24-012	Non-Specialty Mental Health Services: Member Outreach, Education, and Experience Requirements	This APL is intended to provide guidance to Medi-Cal managed care plans (MCPs) regarding requirements for Member outreach, education, and assessing Member experience for Non-Specialty Mental Health Services (NSMHS), as required by Senate Bill (SB) 1019
APL 24-013	Managed Care Plan Child Welfare Liaison	This APL is intended to clarify the intent and objectives of the Medi-Cal managed care plan (MCP) Child Welfare Liaison, formerly referred to as the Foster Care Liaison, as outlined and required by the 2024 MCP Contract (MCP Contract) with the Department of Health Care Services (DHCS). Additionally, this APL provides guidance regarding the requirements and expectations in relation to the role and responsibilities of the MCP Child Welfare Liaison
APL 24-014	Continuity Of Care For Medi-Cal Members Who Are Foster Youth And Former Youth In Single Plan Counties	This APL is intended to provide Medi-Cal managed care plans (MCPs) in Single Plan counties with guidance on enhanced continuity of care protections for Foster Youth and Former Foster Youth Medi-Cal members who live in a Single Plan county and are mandatorily transitioning from Medi-Cal Fee-For-Service (FFS) to enroll as Members in Medi-Cal managed care

2024 DHCS All Plan Letter Summaries

APL 24-015	California Children's Services Whole Child Model Program (Supersedes APL 23-034)	This APL is intended to provide direction and guidance to Medi-Cal managed care plans (MCPs) participating in the California Children's Services (CCS) Whole Child Model (WCM) Program
APL 24-016	Diversity, Equity, And Inclusion Training Program Requirements (Supersedes APL 23-025)	This APL is intended to provide Medi-Cal managed care plans (MCPs) with guidance regarding the Diversity, Equity, and Inclusion (DEI) training program requirements
APL 24-017	Transgender, Gender Diverse or Intersex Cultural Competency Training Program and Provider Directory Requirements	This APL is intended to provide Medi-Cal managed care plans (MCPs) with guidance regarding the transgender, gender diverse, intersex (TGI) cultural competency training program and Provider Directory changes required by Senate Bill (SB) 923 (Chapter 822, Statutes of 2022) for the purpose of providing trans-inclusive health care to MCP Members
APL 24-018	Medical Loss Ratio Requirements For Subcontractors And Downstream Subcontractors	This APL is intended to provide guidance to Medi-Cal managed care plans (MCPs) on the Medical Loss Ratio (MLR) requirements set forth by the federal Centers for Medicare & Medicaid Services (CMS) in the California Advancing & Innovating Medi-Cal (CalAIM) Section 1915(b) waiver's Special Terms and Conditions (STCs) ¹ and pursuant to the MCPs' contractual requirements in Exhibit A, Attachment III, Provision 3.1.5(B)(31)
APL 24-019	Minor Consent to Outpatient Mental Health Treatment or Counseling	This APL is intended to provide guidance to Medi-Cal managed care plans (MCPs) regarding the provision of non-specialty mental health outpatient treatment or counseling services to minors as a result of Assembly Bill (AB) 665 (Chapter 338, Statutes of 2023) ¹ which amended Family Code (Fam. Code) section 6924