

PROVIDER DISPUTE SINGLE CLAIM RESOLUTION REQUEST

NOTE: WE STRONGLY URGE NON-CONTRACTED PROVIDERS NOT TO BILL HEALTH PLAN MEMBERS DURING

THE DISPUTE RESOLUTION PROCESS. **PROVIDER NAME PROVIDER TAX ID PROVIDER TYPE** Contracted **Professional Provider** (CHECK ALL THAT APPLY) Non-Contracted Institutional Provider Other Provider: (please specify) **CLAIM INFORMATION** Required attachments: Copy of Original Claim and Remittance notification showing the denial Patient Name: Kaiser Permanente Medical Record Number: Kaiser Permanente Claim ID Number: Patient Date of Birth: Service "From" Date: Original Claim Amount Billed: Original Claim Amount Paid: SUMMARY OF SERVICES PROVIDED **DETAILED DESCRIPTION OF REASON FOR DISPUTE** NOTE: Please attach any support for your dispute, which may include additional supporting documentation, medical documentation (if appropriate), any related laws/regulations you believe are relevant, or any other information you believe would be helpful. Contact Name (Please Print) Title Signature Phone Number Date

Please return form to: KP HAWAII - PROVIDER APPEALS, CLAIMS ADMIN DEPT, PO BOX 378021, DENVER, CO 80237-9998