

# Kaiser Permanente of Georgia Quick Reference Guide

**Exclusive Provider Organization (EPO)**  
 Name: Joe Q Epoh  
 Health Record No: 1415555  
 Joe Doctor MD  
 Southwood Medical Office  
 770-603-3649 Effective Date 09/01/2008  
 RxPCN GASF RXBin 610127 Region GA

OV (Pri/Spec) \$10/\$15 RX \$10/\$15 Kaiser Permanente Pharmacies  
 Deductible \$0 116521 Designated Pharmacies  
 Coinsurance 0%

## Self-Funded

**Point-of-Service Plan (POS)**  
 Name: Amy Q Pos  
 Health Record No: 1415555  
 Jim Latimer MD  
 METRO EAST FAMILY OF CARE  
 770-506-1106 Effective Date 07/01/2008  
 RxPCN GASF RXBin 610127 Region GA

EPO PPO Out of Network  
 OV (Pri/Spec) \$10/\$15 OV (Pri/Spec) \$25/\$35 OV (Pri/Spec) \$0/\$0  
 Rx \$10/\$15/\$30 Rx \$15/\$30/\$45 Rx \$15/\$30/\$45  
 Deductible \$0 Deductible \$000/\$1500 Deductible \$1900/\$3000  
 Coinsurance 0% Coinsurance 20% Coinsurance 40%

**PERMANENTE MEDICAL GROUP**  
 APPOINTMENTS: 404-365-0966

Georgia Region Added Choice Plan

Member Name: <FIRSTNAME LASTNAME>  
 Health Record No: <1234567> Group No: <00000-000> Effective Date: 01/01/2013  
 RxPCN No: 70000 RxBin No: 003585

In-Network Out-Of-Network  
 PRIMARY <30> PRIMARY <50>  
 SPECIALTY <50> SPECIALTY <70>  
 URGENT <60> URGENT <100>  
 EMERGENCY <100> EMERGENCY <100>  
 DED <500> DED <500>  
 RX DED <200> RX DED <400>  
 COINS <25%> COINS <40%>  
 RX <5/20/40/20%> RX <15/30/60/40%>

## Added & Multi-Choice

**PERMANENTE MEDICAL GROUP**  
 APPOINTMENTS: 404-365-0966

Multi-Choice Plan

Member Name: TEST MEMBER  
 Health Record No: 01234567 Group No: 09723-100 Effective Date: 03/01/2010  
 RxPCN No: 70000 RxBin No: 003585

Select Providers PPO Providers Non-participating Providers  
 KP PRIMARY 25 KP PRIMARY 45  
 NON-PARTICIPATING 35 NON-PARTICIPATING 70/100 ER 4000/150  
 SPECIALTY 35 SPECIALTY 25  
 URGENT 50/150 URGENT 2000/150  
 DED/RX DED 10000 DED/RX DED 2000/150  
 COINS 30% COINS 30% COINS 40%  
 QN/RX/RX 10/20 QN/RX/RX 20/40 QN/RX/RX 30/40  
 NON-PREF RX 40 NON-PREF RX 60 NON-PREF RX 60

**PERMANENTE MEDICAL GROUP**  
 MEMBER SERVICES: 770-291-6897

Georgia Region HMO

Member Name: <FIRSTNAME LASTNAME> RX BIN No: 003585  
 Health Record No: <1234567> GROUP NUMBER: <00000-000> EFFECTIVE DATE: 09/01/2017

Copy 40/50 80 150 10/25 KP  
 PRI/SPEC VISIT URGENT EMERGENCY GENERAL BRAND RX

Deductible/Coinsurance 3000 DEDUCT 30% COINSUR

## Exchange Options

**PERMANENTE MEDICAL GROUP**  
 MEMBER SERVICES: 770-291-6897

Georgia Region Signature

Member Name: <FIRSTNAME LASTNAME> RX BIN No: 003585  
 Health Record No: <1234567> GROUP NUMBER: <00000-000> EFFECTIVE DATE: 01/01/2017

Deductible/Coinsurance 3500 DEDUCTIBLE 0% COINSUR

Please see <http://providers.kp.org/ga> for more information, and to access the Provider Manual.

**PERMANENTE MEDICAL GROUP**  
 APPOINTMENTS: 404-365-0966  
 TTY: 711

Georgia Region Senior Advantage (HMO)

Member Name: <FIRSTNAME LASTNAME> RX BIN No: 003585  
 Health Record No: <XXXXXXXX> GROUP NUMBER: <XXXXXXXX-XXX> EFFECTIVE DATE: 08/01/2017

80840  
 CMS: H1170-000

Georgia Region Senior Advantage (HMO)

Member Name: [FIRSTNAME LASTNAME] RX BIN No: 011222  
 Health Record No: [XXXXXXXX] GROUP NUMBER: [XXXXXXXX-XXX] EFFECTIVE DATE: 08/01/2017

80840  
 CMS: H1170-000

## Medicare Advantage

**PERMANENTE MEDICAL GROUP**  
 APPOINTMENTS: 404-365-0966  
 TTY: 711

Georgia Region Senior Advantage (HMO SNP)

Member Name: <FIRSTNAME LASTNAME> RX BIN No: 011222  
 Health Record No: <XXXXXXXX> GROUP NUMBER: <XXXXXXXX-XXX> EFFECTIVE DATE: 08/01/2017

80840  
 CMS: H1170-000

**DUAL CHOICE PPO** Customer Service 1-855-364-3185 TTY 711

Jonathan G. Doeraeme  
 GROUP: 0000-0000 EFF DATE: 00/00/0000 Rx BIN: XXXXXXXX Rx PCN: 000000  
 HEALTH RECORD NUMBER: 0000000000000000

	In-Network	Out-of-Network
Deductible	\$2,000	\$4,000
ER	\$250	\$250

	Kaiser Permanente/In-Network	Out-of-Network
Office visit	\$30/\$50	40%
Generic Rx	\$15/\$25	30%
Brand Rx	\$30/\$50	30%

Log on to [kp.org](http://kp.org) for more information.

## Dual-Choice

Emergency: Call 911 or go to the nearest emergency room

**Kaiser Permanente providers**  
 Appointments, medical advice, urgent care, and pharmacy ..... 404-365-0966

**Appointments with all other providers**  
 Contact your provider directly. Some services may require precertification.

**For use by your provider**  
 Medical service precertification ..... 1-800-221-2412  
 Pharmacy precertification ..... 1-800-788-2949

Claims address: Kaiser Permanente, Claims Administration, P.O. Box 370010, Denver, CO 80237-9998, EDI Payer ID: 21313

**PERMANENTE MEDICAL GROUP**  
 MEMBER SERVICES: 770-291-6897

Georgia Region HDHP

Member Name: [FIRSTNAME LASTNAME] RX BIN No: 003585  
 Health Record No: [1234567] GROUP NUMBER: [00000-00] EFFECTIVE DATE: 08/01/2017

Deductible/Coinsurance 2750 DEDUCTIBLE 20% COINSUR

## Exchange HDHP & HMO

**PERMANENTE MEDICAL GROUP**  
 MEMBER SERVICES: 770-291-6897

Georgia Region HMO

Member Name: [FIRSTNAME LASTNAME] RX BIN No: 003585  
 Health Record No: [1234567] GROUP NUMBER: 02411-408 EFFECTIVE DATE: 01/01/2017

Copy 20/35 10% 10% 4/20 KP  
 PRI/SPEC VISIT URGENT EMERGENCY NETWORK GENERAL BRAND RX

Deductible/Coinsurance 250 DEDUCT 10% COINSUR

Service	Phone
Benefits & Eligibility (Member Services)	404-261-2590 or 1-888-865-5813
Claims Questions (Member Services)	404-261-2825 or 1-800-221-2131
Emergency Care Management Hub	404-365-4254
Exchange Member Services	770-291-6897
Provider Contracting	404-364-4934
Referrals & Authorizations (QRM)	404-364-7320 or 1-800-221-2412
Self-Funded Member Services	1-866-800-1486
Translation/Interpretation Line (Client ID 213063 and Access 6592)	1-800-523-1786



# Kaiser Permanente of Georgia Quick Reference Guide

## Lab, Radiology, & Pharmacy Services

- Lab services should be referred to Quest Diagnostics.
- Radiology services should be referred to a Kaiser Permanente facility (subject to contract terms).
- All members should use Kaiser Permanente pharmacies (subject to the KPGA formulary).

## Authorization & Referrals

Please refer to Kaiser Permanente's Targeted Review List to determine which services require prior authorization. ALL REFERRALS AND AUTHORIZATION REQUESTS should be done online via KP HealthConnect™ Online-Affiliate, accessible through the provider web site:  
<http://providers.kp.org/ga>

Please see <http://providers.kp.org/ga>  
for more information and to access the Provider Manual.

## KPGA Medical Office Buildings

Phone for all locations: 404-365-0966

<b>Kaiser Permanente Alpharetta</b> 3550 Preston Ridge Road Alpharetta, GA 30005	<b>Kaiser Permanente Fayette</b> 101 Banks Station Fayetteville, GA 30214	<b>Kaiser Permanente Sandy Springs</b> 1100 Lake Hearn Drive, Suites 250 and 500 Atlanta, GA 30342
<b>Kaiser Permanente Athens</b> 2142 West Broad Street, Building 200 Athens, GA 30606	<b>Kaiser Permanente North Forsyth</b> 1400 Northside Forsyth Drive, Suite 350 Cumming, GA 30041	<b>Kaiser Permanente Snellville</b> 2240 Fountain Drive Snellville, GA 30078
<b>Kaiser Permanente Brookwood at Peachtree</b> 1745 Peachtree Road, Suite U, 2nd Floor Atlanta, GA 30309	<b>Kaiser Permanente Glenlake Comprehensive Specialty Center</b> 20 Glenlake Parkway Atlanta, GA 30328	<b>**Kaiser Permanente Southwood Medical Office</b> 2400 Mount Zion Parkway Jonesboro, GA 30236
<b>Kaiser Permanente Cascade</b> 1175 Cascade Parkway Atlanta, GA 30311	<b>**Kaiser Permanente Gwinnett Comprehensive Medical Center</b> 3650 Steve Reynolds Boulevard Duluth, GA 30096	<b>Kaiser Permanente Southwood Specialty Center</b> 2470 Mount Zion Parkway Jonesboro, GA 30236
<b>Kaiser Permanente Conyers</b> 1478 Dogwood Drive, SE, Suites B&C Conyers, GA 30013	<b>Kaiser Permanente Henry Towne Centre</b> 1125 Towne Centre Village Drive McDonough, GA 30253	<b>Kaiser Permanente Stonecrest</b> 8011 Mall Parkway Lithonia, GA 30038
<b>Kaiser Permanente Crescent Centre</b> 200 Crescent Centre Parkway Tucker, GA 30084	<b>Kaiser Permanente Holly Springs</b> 684 Sixes Road, Suite 275 Holly Springs, GA 30115	<b>Kaiser Permanente Sugar Hill-Buford</b> 2240 Broadmoor Boulevard Sugar Hill, GA 30518
<b>Kaiser Permanente Cumberland</b> 2525 Cumberland Parkway Atlanta, GA 30339	<b>Kaiser Permanente Lawrenceville</b> 455 Philip Boulevard, Suite 130 Lawrenceville, GA 30046	<b>**Kaiser Permanente TownPark Comprehensive Medical Office</b> 750 TownPark Lane Kennesaw, GA 30144
<b>Kaiser Permanente Decatur</b> 201 West Ponce de Leon Avenue, Suite A Decatur, GA 30030	<b>Kaiser Permanente Newnan</b> 203 Newnan Crossing Bypass Newnan, GA 30263	<b>Kaiser Permanente West Cobb</b> 3640 Tramore Point Parkway, SW Austell, GA 30339
<b>Kaiser Permanente Douglasville</b> 6875 Douglas Boulevard, Suite A Douglasville, GA 30135	<b>Kaiser Permanente Panola</b> 5440 Hillandale Drive Lithonia, GA 30058	<b>**Denotes Comprehensive Medical Center with 24/7 Advanced Care Center &amp; Urgent Care</b>

