KPGA Network News: E-Edition



Kaiser Permanente Corporate Run, Walk & Roll Returns for 2021

KP Georgia is excited to announce we will be having the 2021 Kaiser Permanente Corporate Run, Walk & Roll on Thursday, September 30 at 7 p.m. at Piedmont Park in Atlanta. All Centers for Disease Control and Prevention protocols and safety measures will be followed.

Our annual 5K is a unique workplace fitness program that kicks off with an 8-week "Let's Move" training promotion powered by Phidippides and culminates in a 5K Run, Walk & Roll in Piedmont Park.

Designed to promote health and fitness among Metro Atlanta companies and their employees, this year's event will again be fully inclusive for all your co-workers and teammates.

We encourage everyone to get a COVID-19 vaccine before the event. KP members and nonmembers may register to be vaccinated for free by visiting kp.org.

Since 2004, Kaiser Permanente of Georgia has sponsored the Corporate Run, Walk & Roll Fitness Program to motivate Metro Atlanta's workforce to lead healthier, more active lifestyles. A portion of the KP Corporate Run, Walk & Roll proceeds benefits the Atlanta Community Food Bank, Back on My Feet, and the American Cancer Society.

HR 133 is coming! We need your help to stay prepared!

HR 133 requires detailed provider directories and databases with the most up to date information. If your demographics are changing, or have changed, please let Provider Contracting know at least 60 days in advance, or as soon as possible. Please contact us at ga.provider-relations@kp.org with any changes.



The following information must remain up-to-date:

- Provider Name
- Practice Name
- Primary and Alternate Office Locations (including phone number and suite number)
- Are you accepting new patients?
- Has your specialty changed (example: are you now a PCP, cardiologist, oncologist, or ophthalmologist)?
- Notice of provider additions or if provider is no longer with the practice

Targeted Review List (QRM) Updates

Medications Requiring Prior Authorization

Kaiser Permanente periodically updates the QRM List of Medications following P&T meetings which occur on the even months (i.e. February, April, etc.) of the year. Please be sure to review the list carefully.

The QRM List of Medications (Targeted Review List) is on our Provider Website at http://providers.kp.org/ga. As a reminder, failure to obtain authorization prior to providing the medications listed will result in a denial of coverage. Please note affected members will be notified of this change.

New QRM medications effective 5.12.2021

- Gavreto (pralsetinib)
- Imcivree (setmelanotide)
- Inqovi (decitabine and cedazuridine)
- Jelmyto (mitomycin)
- Onureg (azacitidine)
- Orladeyo (berotralstat)

QRM criteria updates effective 5.12.2021

- GLP-1 Receptor Agonists
- Humira (adalimumab)
- Interleukin Antagonists
- Otezla (apremilast)
- PCSK9 Inhibitors
- Sunosi (solriamfetol)
- VMAT2 Inhibitors
- Wakix (pitolisant)
- Xyrem (sodium oxybate)

ORM criteria updates effective 6.2.2021

• Benlysta (belimumab)



New ORM medications effective 7.8.21

- Alkindi Sprinkles (hydrocortisone)
- Amondys 45 (casimersen)
- Fintepla (fenfluramine)
- Palforzia (peanut allergen powder)
- Tepmetko (tepotinib)

QRM criteria updates effective 7.8.2021

- CAR-T Therapies
- Cosentyx (secukinumab)
- Cresemba (isavuconazonium sulfate)
- Enbrel (etanercept)
- Gilenya (fingolimod)
- Humira (adalimumab)
- Interleukin Antagonists
- Mayzent (siponimod)
- Otezla (apremilast)
- Prolia (denosumab)
- · SGLT-2 Inhibitors
- Trikafta (elexacaftor/tezacaftor/ivacaftor and ivacaftor)
- Zeposia (ozanimod)

New QRM medications effective 9.29.21

• Soliris (eculizumab)

Medicare Part D Benefit Coverage - Product removal

During the year, Kaiser Permanente may make changes to our Medicare Part D Formulary (Drug List). Effective July 1, 2021, the brand-name drugs Lyrica CR TB24 82.5 MG, 165 MG, 330 and Azopt SUSP 1% will be removed from the KP Medicare Part D Drug List as generic alternatives are now available.

Product Removal:

- Lyrica CR TB24 82.5 MG, 165 MG, 330 MG
- AZOPT SUSP 1 %

Affected members who were prescribed these drugs prior to each effective date will be grandfathered, meaning members will continue to receive the removed product under their Part D benefit and continue to receive the product, except for members who have been converted to the generic alternatives.



Referrals and Authorizations

For all service that require a referral or authorizations you must have a valid referral/authorization prior to providing services. If a referral/authorization is not received prior to rendering services, your claim will be denied, and the member will be held harmless. Kaiser Permanente will not provide retro referrals/authorizations. Please refer to the provider manual for additional information.



Updates to the Provider Manual

The Provider Manual is currently undergoing annual revisions. Look for the new version online via Online Affiliate at https://provider.kp.org/ga in December 2021.

Practitioner Rights

Your rights as a practitioner contracted with Kaiser Permanente are outlined in the Provider Manual on our provider website at http://providers.kp.org/ga. Please see the chapter entitled "Provider Rights and Responsibilities" for additional details.

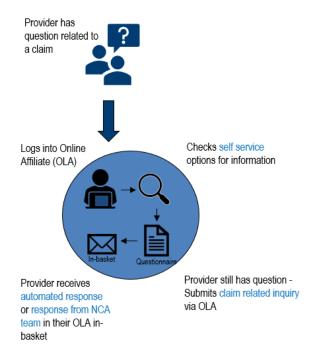


Kaiser Permanente Member Rights & Responsibilities

Kaiser Permanente members can expect to be treated in a respectful, considerate manner and are allowed to participate in the decision making process related to their care. A detailed listing of our Member Rights & Responsibilities can be found in the Kaiser Permanente Provider manual in the "Member Rights and Responsibilities" Section on our website at http://providers.kp.org/ga.

Bidirectional Claims Inquiry Project Summary

The *Bidirectional Claims Communication project* aims to make Online Affiliate (OLA) the preferred method for communication for claims related questions and access to claims information by increasing Self Service options to improve information displayed for providers and providing the ability for a provider to submit claims related inquiries in OLA.



Self Service

- Claim Review Report Updates
- Denial Code Description Table
- Submitted CRM Search
- · RFI Activity

Claims Related Inquiry

Questionnaire with drop down list to indicate what claim inquiry is related to and determine claims inquiry workflow

- Claim Inquiry (denied, pending, complete)
- Check Payment Inquiry
- Overpayment Inquiry / Self Reporting



Electronic Data Interchange (EDI) Get Connected! The Benefits are Numerous!

- Electronic claims are not subject to postal delays.
- Claims may be transmitted 24 hours a day, seven days a week.
- Electronic claims are faster and more accurate than paper claims.
- Reduce phone calls by obtaining electronic claim status.
- Electronic remittance advice is offered to all electronic submitters. This provides a cost savings and allows the provider to post payments automatically.

To sign up, please contact your clearinghouse and provide the appropriate payer ID from the table below:

Accepted Clearinghouse	Payor ID
ChangeHealthcare (CHC)	21313
Navicure	21313
Office Ally	21313
SSI	21313
OptimumInsight/Ingenix	NG010**
Relay Health	RH008





NEW ONLINE AFFILIATE TOOLS AVAILABLE!

Online Affiliate is Kaiser Permanente's online provider portal, which equips external providers with many time saving features such as claim status, the ability to print Explanation of Payment (EOP) statements, view patient benefits, eligibility, file disputes/appeals, and submit claim supporting documents.

Starting July 2021, users will be able to get even more detailed claim and payment information from the portal, such as:

- View an enhanced Claim Review Report and Denial Code Descriptions.
- Search and view disputes, claims inquiry, and Request for Information submissions.
- Submit claim related inquiries for denied or 'in progress' claims.
- Submit an inquiry, respond to notice regarding an overpayment, or self-report an overpayment, refund request, or recoupment authorization.
- Submit a claim related inquiry regarding a check payment, receive a copy of a check, or report change of address for a specific claim.

To find out more information about Online Affiliate or to register, please visit providers.kp.org/ga. You may also reach out to your Online Affiliate representative by emailing: KP-GA-OnlineAffiliate@kp.org.

ga.provider-relations@kp.org

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