



December 29, 2023

Dear Kaiser Permanente Network Provider,

On behalf of Kaiser Permanente Colorado, we appreciate your continued partnership in providing high-quality care to our members. We are writing to notify you of coverage changes for nonpharmacological alternative treatment to opioids beginning January 1, 2024.

Background

HB21-1276 requires health benefit plans to align cost-sharing amounts for nonpharmacological treatment for a patient with a pain diagnosis where an opioid might be prescribed, which must include a cost-sharing amount not to exceed that of a primary care visit for non-preventive services for a minimum of six physical therapy visits, six occupational therapy visits, six chiropractic visits, and six acupuncture visits.

What is changing in 2024?

For health benefit plans issued or renewed on or after January 1, 2024, cost-sharing for six visits of each of these therapy types for covered persons with a pain diagnosis will align with the cost-sharing amount for a non-preventative primary care visit.

What do you need to know:

You can find a list of pain diagnoses where an opioid might be prescribed at [Pain Diagnoses \(kaiserpermanente.org\)](https://www.kaiserpermanente.org).

Please share this information with your staff and note that these changes will go into effect January 1, 2024.

If you have any questions or need any additional assistance with this change, please contact your Provider Experience Consultant by calling **866-866-3951**, Monday through Friday, from 8 a.m. to 5 p.m.

Sincerely,

Network Development and Provider Contracting