



# Compassionate care for everyone

## Serving and supporting our transgender members

We're here to help keep you healthy – and make sure you always feel safe, supported, and respected when you come to us for care. This means creating a welcoming space for our transgender and gender-nonconforming members, using your chosen name and pronouns, and giving you personalized care and support.

## Total health for all

We're proud of the diversity of our members – and work hard to promote inclusion, awareness, and acceptance both inside and outside our walls by:

- Taking into consideration industry standards of care by the World Professional Association for Transgender Health (WPATH) and other organizations
- Providing a safe and welcoming environment, including having single-stall, gender-neutral restrooms
- Continually finding new ways to support the medical and emotional needs of our transgender members

## A shared focus on your needs

Decisions about your health are extremely personal – and there are many expressions of gender. Having a care team who knows your medical history, and knows and respects you as a person, is important. Every member deserves individualized care and support. So you'll be connected with the right specialists, services, and treatment. To get started,

Call: **303-972-5040 (TTY 711)**,  
Monday through Friday, 8 a.m. to 5 p.m.

Email: **[transgender@kp.org](mailto:transgender@kp.org)**

Go to:  
**[specialtycarecolorado.kaiserpermanente.org/  
transgendercare](https://specialtycarecolorado.kaiserpermanente.org/transgendercare)**

## Working together to give you high-quality care

You'll have access to a range of services and departments, many under one roof.\* And your whole Kaiser Permanente team is connected to help you navigate your care.



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### How do you identify?

When you come in for your first visit, let us know your chosen name and the pronouns you'd like us to use. It's very important to us that we get it right when you visit us for care.

Your care team is committed to you and your health—and honoring your feelings, needs, and decisions every step of the way.

To learn more about care and coverage for transgender members, call **303-972-5040 (TTY 711)**.

\*When you receive care at a Kaiser Permanente facility. Services may not be available in all regions.