## New process for requesting the Behavioral Health admissions for KPCO

As of 8:00 am on 4-1-2025 There is <u>no on-call pager for admissions</u>.

Please confirm benefits and eligibility by calling member services (800-632-9700) or through affiliate link (<u>here</u>). As a backup Telephonic Medicine Center -(TMC) 720-462-4994.

## At the ED:

If you have a KP member who needs ATU, CSU, inpatient, or detox level of care admission, please work with finding placement at the appropriate facility. Denver Health is the top priority to admit as they have contracted beds. They are also the only location with KP Psychiatrist to provide ECT. **Do not fax or email an evaluation to the KPCO UM team.** 

| General Psychiatric Inpatient <ul> <li>Denver Health</li> <li>Medical Center of Aurora</li> <li>West Pines</li> <li>Children's</li> <li>Porter Adventist</li> <li>Boulder Community Hospital</li> <li>McKee Medical (age 40+)</li> <li>Centennial Peaks</li> <li>Highlands Behavioral</li> <li>University</li> <li>Denver Springs</li> <li>Cedar Springs</li> <li>Peak View</li> </ul> | Substance Use Inpatient (includes Withdrawal<br>Management = "Detox")<br>• West Pines<br>• Denver Health (ADOL only)<br>• Centennial Peaks<br>• Highlands Behavioral<br>• Cedar Springs  |
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| <ul> <li>Intermediate 24 hr. psychiatric care: no</li> <li>Medicare, but might take secondary Medicaid</li> <li>AllHealth CSU and ATU</li> <li>JCMH "New Vistas" CSU (child/ADOL)</li> <li>Aurora Mental Health CSU</li> <li>North Range (Greeley) ATU</li> <li>SummitStone (Ft Collins) CSU</li> </ul>  | Intermediate 24 hr. withdrawal management<br>(social detox): <u>no Medicare;</u> Medicaid<br>secondary OK<br>• Aurora Mental Health and Recovery<br>(East Metro Detox)<br>• Clinica/Mental Health Partners<br>• Jefferson Center for Mental Health<br>(JCMH)<br>• SummitStone (Ft Collins) |

## The admitting facility:

For all levels of care to include, ATU, CSU, inpatient, detox, residential, or PHP follow this process.

If a KP member needs to be admitted to your facility, either as a walk in or from the ED, please fax or email the evaluation to us during business hours. Our business hours are Mon-Fri 630-2pm (excluding holidays) where we can review admissions for prior auth. Reminder if you have a Friday (or weekend) admission, send as soon as possible; if after 2pm, please send the next business day.

Submit the BH intake evaluation and/or ASAM for SUD admission to the BH UM team by faxing (877-516-0825) or emailing (<u>Behavioral-Health-UM@kp.org</u>).

## **Discharging Members**

If a member is discharged from the ED (Emergency Department) or Walk-in Crisis Clinic and an evaluator feels member needs Care Coordination/ Crisis/Medication Management outreach, please call the Telephonic Medicine Center (TMC) 720-462-4994.