



KAISER OB LAB ORDERING GUIDELINES

External provider will refer to the Provider Portal for most current information on covered laboratory tests. Genetic counseling is recommended but not required for NIPT and carrier testing.

http://providers.kaiserpermanente.org/html/cpp_cod/index.html

1. If the test is a covered benefit, the provider will fill out the Lab Misc. order form and fax to Kaiser Laboratory Client Services at 1-877-489-5586.
 - a. Client Services will review the test and notify Financial Counseling to outreach the member and discuss out of pocket expenses.
 - b. If the member agrees to the cost, testing is ordered, and the member is notified by the Laboratory to come in for their blood draw.
NOTE: This entire process will be completed within 1-2 business days, provided Financial Counseling is able to connect with the member.
 - c. The provider must complete the appropriate requisition for genetic testing and provide the necessary medical history (if needed). NIPT testing is currently sent to SCAL Kaiser Lab and requisitions can be obtained by contacting Kaiser at 303-404-4050.
*****These requisitions can only be used for members that are considered high risk and must be collected at a Kaiser Lab*****
 - d. If the member is considered “low risk” and would like the NIPT testing, they must have this collected outside of the KP system as a “self-pay”.
2. If the test requires prior authorization, you must complete the referral form either via Affiliate Link or by filling out the form and faxing to the Referrals Dept. at 1-866-529-0934.
3. Providers or members may contact the Kaiser OB Genetics Dept. at (303) 764-8568 for consultation or to schedule a phone visit.
4. Once the testing has been approved and ordered, the member will be notified to come to any Kaiser Lab location for their blood collection.
5. The results will be available via Affiliate Link upon completion, and a faxed copy will be sent to the ordering provider.

For questions, contact the Kaiser Laboratory Client Services Department at 303-404-4050 (this number is NOT for patients, providers only).